

Consumers Energy Customer Care Team

LAKE WINDS™ ENERGY PARK

Thank you for contacting Consumers Energy regarding an issue, comment, question or concern involving the construction, operation or maintenance of the Consumers Energy Lake Winds Energy Park wind farm. The enclosed form has been developed in accordance with the Mason County Zoning Ordinance for submittal of issues, comments, questions or concerns. Please complete the requested information in as much detail as possible. When completed, please submit the form to Consumers Energy, either by e-mail to:

[lakewindsenergypark@cmsenergy.com](mailto:lakewindsenergypark@cmsenergy.com)

or by U.S. Mail to:

Consumers Energy  
Lake Winds Energy Park  
330 Chestnut St  
Cadillac, MI 49601

Following receipt of the form by Consumers Energy, you will receive an acknowledgement within five (5) business days that include information on how your issue will be addressed.

Thank you.

Consumers Energy Customer Care Team

\*PLEASE NOTE: Consumers Energy and/or its authorized agent may need access to your property or residence to fully investigate the complaint. Failure to allow access within a timely manner or at all may effect the resolution of the complaint.

## NOTIFICATION/COMPLAINT SUBMITTAL FORM

Name: Cary Shineldecker  
Date: 8-22-2013  
Address: 3514 W. Kistler Road, Ludington, Michigan, 49431  
Phone Daytime: 231-510-5128  
Evening: \_\_\_\_\_  
E-mail address: pdi@carrinter.net

Address where issue arose (If different from above): \_\_\_\_\_  
\_\_\_\_\_

Description of issue or concern:

Sound     Shadow Flicker     Operation     Other \_\_\_\_\_

(Provide as much detail as possible) Please print:

turbine #15 impacted our home with shadow flicker this morning as the turbine was operating continually  
through the sunrise. The Mason County Zoning Ordinance is specific that 10 hours maximum per operational  
year shall impact a home. The 10 hour maximum was met on March 7, 2013. Since that time our home has repeatedly  
been impacted by flicker. I have never been contacted by or saw a consumers energy representative  
attempting in any way to address this continual violation of the ordinance. One year ago today on 8-22-2012  
during testing, it was made apparent by my complaint, video and testimony that #15 cast shadow flicker on  
our home. Consumers Energy has had a full year to address and remedy this impact but has not done that.  
Continually violations of the ordinance are unacceptable. Mary Reilly, Mason County Zoning Administrator  
has been in my home several times to witness these impacts. Ms. Reilly was in our home this morning to  
witness and video flicker. See attached copy of complaint from one year ago today.

I attest that I am the owner or otherwise legally control the property and hereby grant Consumers Energy and/or its agents or contractors permission to enter upon the above described property for the purpose of investigating the issue or concern described above.

Signature: (sign) \_\_\_\_\_

Signature: (print) \_\_\_\_\_

Date: 8-22-2013